

SHINE Staff Directory

Massachusetts Executive Office of Aging & Independence
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Cynthia Phillips	SHINE Statewide Director	Cynthia.phillips@mass.gov
Sandra Bowden	SHINE Bilingual Program Coordinator	Sandra.bowden@mass.gov
Kathleen Gouveia	SHINE Training Coordinator	Kathleen.gouveia@mass.gov

Regional SHINE Programs- Western Massachusetts

Counties	Regional Program Contact	Phone and Fax number
Berkshire County	Jonna Haskell Elder Services of Berkshire County Pittsfield, MA 01201 jhaskell@esbci.org	413-499-0524 413-236-1723 (D) 413-442-6443 Fax
Franklin & Hampshire Counties	Lorraine York-Edberg 101 Munson Street, Suite 201 Greenfield, MA 01301 lyork-edberg@lifepathma.org	413-773-5555 413-772-1084 (Fax)
Hampden County, Greater Springfield	Alicia Germain Springfield Department of Elder Affairs 1467 Roosevelt Avenue Springfield, MA 01109 agermain@springfieldcityhall.com	413-750-2893 413-750-2694 (Fax)
Northern and Central Worcester County	Erin Pepka, Nikki Riel and Kristin Perna Elder Services of Worcester Area 67 Millbrook Street #100 Worcester, MA 01606 epepka@eswa.org nriel@eswa.org kperna@eswa.org	508-756-1545 508-754-7771 (Fax)

Counties	Regional Program Contact	Phone and Fax number
Southern Worcester County	Pauline Roy Tri-Valley, Inc. 10 Mill Street Dudley, MA 01571 proy@tves.org	508-949-6640 508-646-6651 (Fax)

Regional SHINE Programs- Northeastern Massachusetts

Burlington, Cambridge, Somerville Areas	Elaine Miller Minuteman Senior Services One Burlington Woods, Suite 101 Burlington, MA 01803 e.miller@minutemansenior.org	888-222-6171 781-229-6190 (Fax)
Merrimack Valley, Cape Ann and North Shore, Lawrence, Lowell	Lisa Rose AgeSpan 280 Merrimach Street, Suite 400 Lawrence, MA 01843 lrose@agespan.org	978-946-1374 978-794-6848 (Fax)
Chelsea, North Shore, Revere, Winthrop Areas	Mary Ruhl Mystic Valley Elder Services 300 Commercial Street #19 Malden, MA 02148 mruhl@mves.org	781-388-4877 781-324-1369 (Fax)

Counties	Regional Program Contact	Phone and Fax number
	Regional SHINE Programs- Eastern Massachusetts	
City of Boston	Thanh-nha Nyugen Ethos 555 Amory Street Jamaica Plain, MA 02130 tnguyen@ethocare.org	617-522-9270 617-524-2899 (Fax)
Norfolk County, South Shore Area	Kathy Chianca Health and Social Services Consortium, Inc. (HESSCO) 545 South Street Suite 300 Walpole, MA 02081 kchianca@hessco.org	781-784-4944 ext 235 781-784-4922 (Fax)
MetroWest Towns	Michelle Gucciardi Needham COA 300 Hillside Avenue Needham, MA 02494 mgucciardi@needhamma.gov	781-453-8076
Plymouth County, New Bedford, Middleborough Areas	Ana Paz Middleborough COA 558 Plymouth Street Middleborough, MA 02346 apaz@middleboroughma.gov	800-231-1155 508-946-9529 (Fax)
Bristol County, Attleboro Area	Kristoffer DaCosta Bristol Aging & Wellness 1 Father DeValles Blvd Unit #8 Fall River, MA 02723 Kristoffer.DaCosta@bristolaging.org	508-676-5465 774-425-0445 (Fax)

Counties	Regional Program Contact	Phone and Fax number
Barnstable County, Cape Cod and the Islands	Kristina Whiton-O'Brien Barnstable County Department of Human Services 3195 Main Street Barnstable, MA 02630 kristina.whiton-obrien@capecod.gov	508-375-6762 508-362-0290 (Fax)

Statewide SHINE Programs

Chinese speaking older adults, adults with disabilities, professionals and caregivers	April Ma Greater Boston Chinese Golden Age Center 75 Kneeland Street, Suite 204 Boston, MA 02111	857-990-3322 617-357-5323 (Fax)
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